

CenturyLink receives contract award in only cooperative contracting vehicle for inmate communications.

CenturyLink Public Communications has received a major contract award in the only nationwide cooperative buying vehicle for secure inmate communications and forensic systems.

Procured through [NASPO ValuePoint](#), the Request for Proposal sought qualified vendors for three distinct product categories: **(1)** Secure Phone Systems, **(2)** Wireless Tablets, and **(3)** Inmate Kiosks, Deposit Services, and Media Players.

With its comprehensive solutions and value-added services such as investigative systems, biometric and keyword identification, data mining tools, cell phone detection, and nationwide Tier 1 network, **CenturyLink is the exclusive awardee of the Master Agreement for all three product categories.**

What Does This Mean for Correctional Facilities?

Available for use by both State and County correctional facilities, CenturyLink's [Award and Master Agreement](#) includes negotiated terms and conditions, plus detailed technical and service requirements set out in the Request for Proposal. At the same time, facilities have the flexibility to negotiate additional terms & conditions, plus rate and revenue sharing agreements to best meet their individual needs.

This enables clients to avoid a lengthy and expensive Request for Proposal process, which can be quite costly. It also avoids the now almost inevitable procurement protests that delay implementation progress and drain resources.

The NASPO ValuePoint Award is a major gain for correctional facilities, which can leverage terms negotiated by the lead State (Nevada) while customizing features, terms & conditions, and pricing to meet their individual needs, and avoid costly, resource-draining RFP processes.

CenturyLink Corrections Solutions

With CenturyLink's comprehensive award, the potential scope of services for facilities is almost endless. Within each of the three main Product Areas, additional value-added services including cell phone detection and extraction, forensic systems, investigative support, scalable network solutions, and more are available.



Secure Phone Systems	Wireless Tablets	Kiosk & Deposit Solutions
 Secure Calling Systems  Inmate-To-Inmate Call Detection  Voice Biometric Identification  Contraband Cell Phone Detection & Control	 Tablet-Based Education & Learning Management  Tablet-Based Inmate Entertainment  Grievance & Other Forms Management	 Video Visitation & Other Kiosk Services  Commissary Order Management  Automated Self-Service  Secure Deposit Services
<h3 style="text-align: center;">Comprehensive Security & Service Across All Platforms</h3> <div style="display: flex; justify-content: space-around; align-items: center;"> <div data-bbox="215 940 464 1024">  Investigative Analysis & Data Mining </div> <div data-bbox="532 940 849 1003">  Highly Scalable Network Services </div> <div data-bbox="922 940 1125 1024">  Keyword Search </div> <div data-bbox="1190 940 1425 1024">  Nationwide Forensic Databases </div> </div>		

Services not available everywhere. CenturyLink may change or cancel products and services or substitute similar products and services at its sole discretion without notice. © 2019 CenturyLink. All Rights Reserved.

About CenturyLink Public Communications

CenturyLink Public Communications is a leading provider of secure inmate communication solutions to correctional facilities housing over 300,000 inmates nationwide. Its mission is to provide best-in-class integrated communication services to correctional facilities, connecting inmates with their families while providing the highest level of security to correctional staff and the public.

CenturyLink Public Communications is a subsidiary of CenturyLink, Inc. (NYSE: CTL), the second largest U.S. communications provider to global enterprise customers. With customers in more than 60 countries and an intense focus on the customer experience, the company strives to be the world’s best networking company by solving customers’ increased demand for reliable and secure connections. The company also serves as its customers’ trusted partner, helping them manage increased network and IT complexity and providing managed network and cybersecurity solutions that help protect their business.

About NASPO ValuePoint

NASPO ValuePoint is widely known as the nation’s most significant public contract cooperative, due to its unparalleled value for members as well as contractors, competitive pricing, and superior terms and conditions. NASPO ValuePoint Cloud Solutions Master Agreements were awarded through a competitive RFP to providers whose offerings in each Product Area met stringent functionality and security protection requirements.

Interested in learning more?
877-904-7774, option 1 | corrections_sales@centurylink.com